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Jessic

From: jerilee auclair <clearmoonmassage@gmail.com>
Sent: Friday, March 14, 2014 8:39 PM
To: RBurns-Web
Subject: APS is putting limitations on ways to opt out of the Smart Meter

ORIGINAL

Dear Mr. Burns,

I am a resident in Sedona. APS has blocked the opt-out via online option. Yesterday I tried to access it to see how easy it was but it was not available. Today I called and was told it is not available and won't be, that it is being 'updated' and people need to call in to opt-out. The protocol, as I was told, is that the APS rep will then explain the benefits to the Smart Meter. I was told the reason the online option is gone now is because they won't be able to notify the technicians in time to stop installation. Sir, we are more than two weeks away from installation here. There are NO instructions anywhere on the APS site directing anyone on how to opt out.

It seems going online would be more expedient than sending a certified letter - which if not mailed immediately, could come after the installation date has begun.

APS is not customer-oriented regarding the Smart Meters. They want people to call in so they can persuade the customer not to opt-out. This is underhanded and manipulative. When I called to opt-out I was questioned repeatedly as to why I wanted to opt out then after securing the opt-out, I received a brochure from APS they said I requested - which I did not. It was called Myth vs Fact, in favor of the Smart Meter.

In Sedona, we are educating people on the Opt-Out option. APS did not do so; neither did the ACC. People have the right to be informed about their choices. Retaining an analog meter is a choice APS has for its customers but they are making it increasingly difficult to choose to retain that analog meter. Through education, scientific proof, testimony and research, it has been made clear the Smart Meter is dangerous to our health. We have asked for a moratorium until the Smart Meter is deemed safe yet that has been ignored. APS is working for the profit this meter can bring their company but they are not working for the customers they serve. Additionally, Smart Meters decrease jobs - something our state does not need.

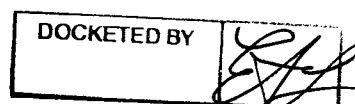
Please consider this a formal complaint against APS. The opt-out option needs to be clearly stated on their site. The difficulty in opting out is increasing as the installation beginning date nears. Since they are the only power company for us to utilize, we must be able to choose what type of meter we want. Our health depends on it. APS is being tyrannical on this issue.

Thank you,

Jerilee Auclair
 160 Willow Way
 Sedona, AZ 86336
 928-890-8614

Arizona Corporation Commission
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AZ CORP COMMISSION
DOCKET CONTROL

2014 MAR 19 A 9:36

RECEIVED

Teresa Tenbrink

From: Randy <randyhunt@ccrofsedona.com>
Sent: Monday, March 17, 2014 4:30 AM
To: BitterSmith-Web
Subject: local newspaper editorial re smart meters

Follow Up Flag: Follow up
Flag Status: Completed

Hoping the ACC makes a good and right decision that will have long lasting ramifications, for all Az residents.

Letter: Just call Smart Meter a weaponized spy device

Editor:

Big Brother has a new agenda: He wants a "Smart Meter" installed in every home in America.

APS is currently "upgrading" electric meters in Verde Valley. By "upgrading" they mean replacing harmless me

When the electric company notified me it would be installing a "new automated meter" (better known as a "Sm fee, too.

To protect our health by opting out, we have to pay a penalty. Could all of the people in the community afford t

Have we been asleep? When did freedom end and totalitarianism begin?

The former Microsoft Canada President called wireless radiation "our biggest modern health threat."

Massachusetts' largest electric utility, Northeast Utilities, courageously said, "There is no rational basis for the ir

In Maryland, the MSMA ((Maryland Smart Meter Awareness) is fighting their electric company's fees for opting c

A California community returned its smart meters to their electric company and said, "No thanks."

Camp

Verde

don't know you but, Good letter Ardin and as they say, what people can't see or don't know anything about wor smoking. Statistics prove otherwise, just as there are already statistics on the ill effects of RF and EM radiation, their position of know it all authority. What will it take for people to wake up? Nothing, they don't want to wake keep trying in any way we can to educate with truth, reason and caution. Thanks again for your informative lett world.